



WARRANTY*

USA Automatic LLC provides the following warranty from date of manufacture:

- All operators shall be free from defects in materials for a period of 3 years
- Ranger 500 and Ranger HD control boards - current design – 3 year warranty
- Patriot and Patriot RSL control boards - current design – 5 year warranty
- Control boards - previous versions - 1 year warranty
- All accessories - 1 year warranty

This warranty excludes items that have been abused, misused, altered, incorrectly installed, damaged from battery acid, damaged by weather or other acts of God, or had lack of necessary maintenance. Changes or modifications not expressly approved by the Manufacturer will void the warranty.

This warranty is limited to the product only, no incidental or consequential damages are covered. Charges such as field labor and trip charges to inspect or reinstall a repaired or replaced unit are not covered. Replacement of battery is not covered. This warranty also does not cover any problems with the gate or gate hardware or any consequential damages to any surrounding area of the gates.

All warranted products will be repaired or replaced at the discretion of the Manufacturer. All required parts, shop labor, and return shipping to our customer will be provided free of charge (within the contiguous United States).

SUPPORT

If you have operational questions, or are in need of warranty service, please contact our Support Department by email at support@usautomatic.com or call 972-221-7000 Monday through Friday (or toll free at 888-204-0174).

If your issue is not resolvable, our Service Department may request the product(s) be returned for warranty service. A Return Authorization Number (RA#) will be issued and you will be given instructions on how and where to return the product. Packages without an RA# written on the box may not be accepted.

We will need the following information:

Model: _____ Serial Number**: _____

Date of Purchase: ____/____/____ Purchased From: _____

*You may have other rights based on your State. Please refer to State Law for specific inclusions and exclusions.

**Serial Number can be found by opening operator cover and looking on the control board